



## Peace of Mind with Safety & Serenity

*At Resorts & Residences by CuisinArt*, we are committed to safeguarding the safety, health and wellbeing of our guests and CuisinArt family as we navigate the future together. We uphold the highest industry safety standards to ensure guests can rest easy with confidence during their Caribbean getaway. All luggage and keys are sanitized for additional protection.

The resort will limit occupancy, operate dining exclusively at outdoor venues with distancing in place, provide single-use disposable or QR coded menus, and deliver room service via contact-free methods. Activities will be offered outdoors, with equipment sanitized before and after each use. The resort implemented and trained staff on enhanced deep cleaning and sanitation measures guided by the World Health Organization and Centers for Disease Control and Prevention. Stations with sanitizer and disinfectant wipes are accessible throughout the property. Cleaning and sanitizing are done with electrostatic sprayers in hospital grade disinfectants certified to kill bacteria and viruses, including COVID-19. Cleaning frequency is increased for public spaces, in high use common areas, with staff dedicated to overseeing this process. Resort team members will undergo temperature checks, wash hands frequently, and wear disinfected masks, eye protection and uniforms. For the safety of guests and staff, The Spa by CuisinArt is temporarily closed.

*The property* is open within the “Resort Bubble” and has been certified as a Safe Environment in accordance with the enhanced requirements issued by the Anguillian Health Authorities and Government. The health and wellbeing of our guests is our utmost consideration and operations are run in strict accordance with experience protocols and government COVID-19 guidelines and are continuously monitored. The Resort Bubble allows us to offer our valued short stay guests access to a variety of approved amenities, services and activities while they stay comfortably entertained on property during the mandatory 10 to 14 days.

*Pre-arranged, guided movements in certified taxis* allow guests to experience the island’s charm in different area bubbles while limiting their interaction with Anguilla’s population, keeping everyone safe.

*Upon arrival* guests are required to stay inside their room while awaiting results from their first on-island PCR test.

*Guests staying less than 10 to 14 days* will be required to stay within the resort bubble or other approved off-property bubbles for the duration of their visit. Venturing outside of their approved bubbles during this time of stay will result in government fines and sanctions.

*All guests staying longer than 14 days* are prohibited from leaving their approved bubbles until they have received their second on-island negative PCR test. From that point on they can roam freely and used an optional facemask when exploring the rest of the island.

*Guests are expected to play their part* by wearing a face mask in all public areas (mandatory) while moving throughout the resort and within the bubbles.

*Additional guidelines to ensure the safety of our guests and staff members:*

*Concierge:* all hotel guests should avoid direct contact as much as possible. For any communication with front desk or concierge, please use your in-room phone, extension 3005 or 3060.

*Housekeeping:* Limited housekeeping services are offered daily and only when guests are outside the room. Industry-leading cleaning and sanitizing protocols are used to clean guest rooms, with particular attention paid to high-touch items including television remote controls, toilet seats and handles, door and furniture handles, water faucet handles, nightstands, telephones, in-room control panels, light switches, temperature control panels, alarm clocks, luggage racks and flooring.

*Laundry:* All laundry and bed linens are washed at a high temperature and in accordance with CDC guidelines. Dirty linen is bagged in the guest room to eliminate excess contact while being transported to the laundry facility. Any laundry left for pick-up has to be bagged and placed outside guest room doors.

*In-room Dining Trays* are to be delivered outside the room door and guests are asked to leave their finished trays outside the door as well.

*All sports and activity requests* require booking confirmation through the concierge at least 24 hours in advance.

*We remind guests to kindly practice social or physical distancing* at all times and stay at least 6 feet (2 meters) from other people not travelling in your group.

*Washing and sanitizing your hands* on a frequent basis is an effective and courteous means to prevent spread and ensure everyone’s health and safety while visiting our beautiful island.

*Thank you for your cooperation. Have a wonderful stay at CuisinArt Golf Resort & Spa.*

